#### Getting Started: Taking a Strategic Approach to Sustainable Procurement

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# Workshop Objectives

Become familiar with the basics of sustainable procurement, best practices and its benefits

Understand the importance of taking a strategic approach to your sustainable procurement activities

HANDS-ON: Kick-off development of your organization's strategic sustainable procurement program

Gain a practical tool to guide next steps in developing your program

Build your network of sustainable procurement professionals and experts



# **SPLC's Broad Membership Coalition**







AUTODESK









salesforce









**Distinguished Organizations**  Leveraging

\$800B

in annual

purchasing

#### **Multi-stakeholder**

membership including Fortune 500s, government, higher education, and specialized non-profits

Working together to

#### align and aggregate

procurement demand towards a more environmentally, socially and economically sustainable world



Fai



















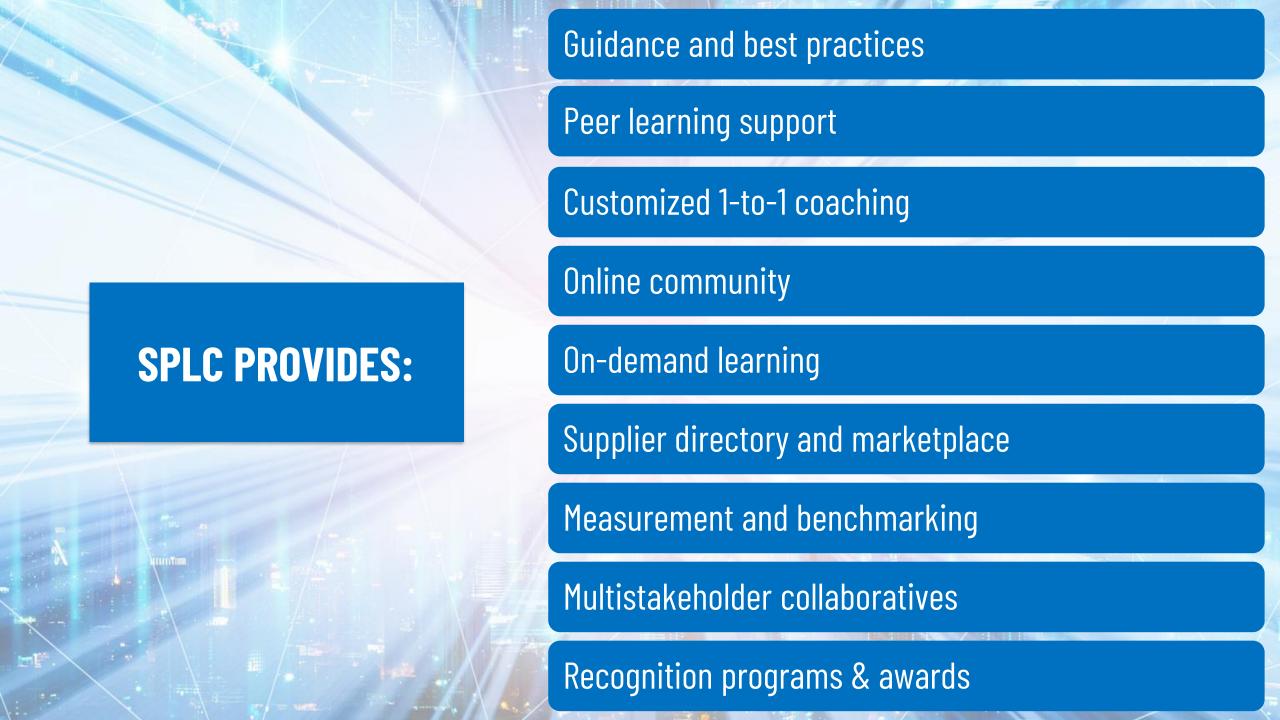












#### **Sustainable Procurement**

#### Sustainable Purchasing

Procurement that...

- ✓ achieves value for money.
- ✓ strengthens the organization.
- ✓ strengthens the **environment**.
- ✓ strengthens society.
- ✓ strengthens the **economy**.

CONVENTIONAL PROCUREMENT

SUSTAINABLE PROCUREMENT

**Responsible Sourcing** 

Responsible Supply Chain

**Supply Chain Sustainability** 

#### SUSTAINABLE PROCUREMENT

Purchasing in ways that intentionally strengthen our...

#### **ENVIRONMENT**

- Climate protection
- Pollution prevention
- Waste reduction
- Resource efficiency
- Habitat preservation
- Air and water quality

#### SOCIETY

- Health & safety
- Equal opportunity
- Fair wages
- Employee training
- Workers rights
- No forced labor

#### **ECONOMY**

- Fair opportunities for small and diverse businesses
- Local jobs
- Transparency
- Innovation
- Corruption-free

...so that we can all enjoy living in an increasingly sustainable world.

#### Most of a typical organization's impacts occur in its supply chain

## Operations

#### **Supply Chain**

Climate Change

Worker Health & Safety

**Bribery & Corruption** 

**Economic Development** 

Toxic Waste

Living Wages



# Procurement is in a unique position to drive substantial positive change!

The power of the purse!

#### **BENEFITS TO THE ORGANIZATION**

Tangible	Intangible
▲ Process efficiency	▲ Supplier relationships
▼ Costs	<b>▼</b> Business risk
▼ Regulatory burden	▲ Brand value
▲ Innovation (creation of new value)	▲ Customer satisfaction
▲ Performance tracking	▲ Employee satisfaction
	▲ Investor visibility

# **Supplier Inclusion Programs = LOCAL SPEND!!**



# Business-related benefits to the organization:

- Reduced shipping costs
- Improved supplier agility
- Better collaboration

...while boosting the local economy and reducing GHG emissions!





#### Sustainable Procurement Activities

TCO-certified PCs

LEED-certified Buildings

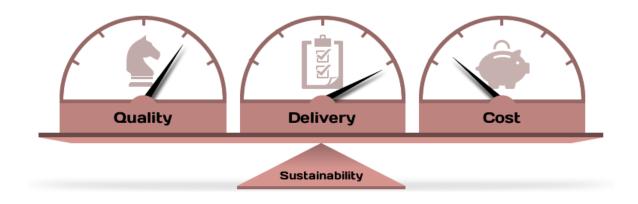
Recycled Content Paper

**Toxins Policy** 

Food container waste reduction

Supplier Code of Conduct

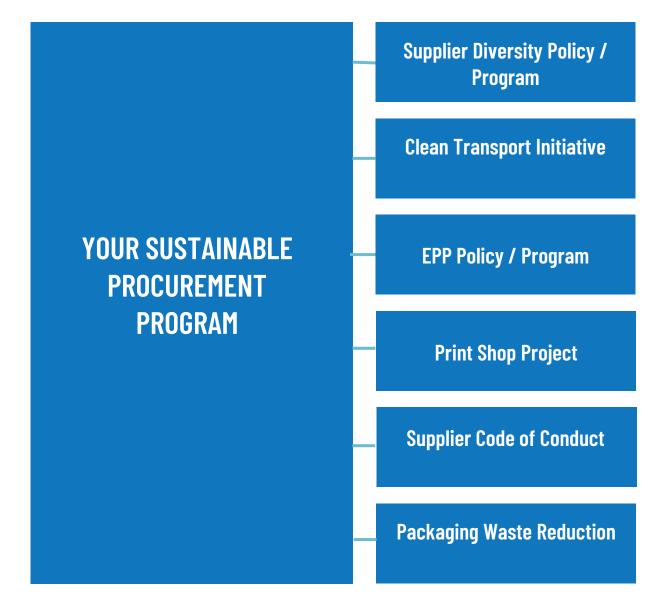
#### Strategic Sustainable Procurement Program



A set of strategies, policies, and activities embedded into an organization's purchasing processes and meant to improve the environment, society and our economies while delivering on traditional organizational benefits.

#### A Sustainable Procurement Program is the Foundation for all Sustainable Procurement Activities

- √ Holistic approach
- ✓ Prioritized impacts and strategies
- ✓ Executive involvement
- ✓ Assigned resources and training
- ✓ Measured and reported results



# **Procurement "Programs"**

- Category Management Program
- Cost Reduction Initiative
- Supplier Onboarding Program
- Sustainable Procurement Program



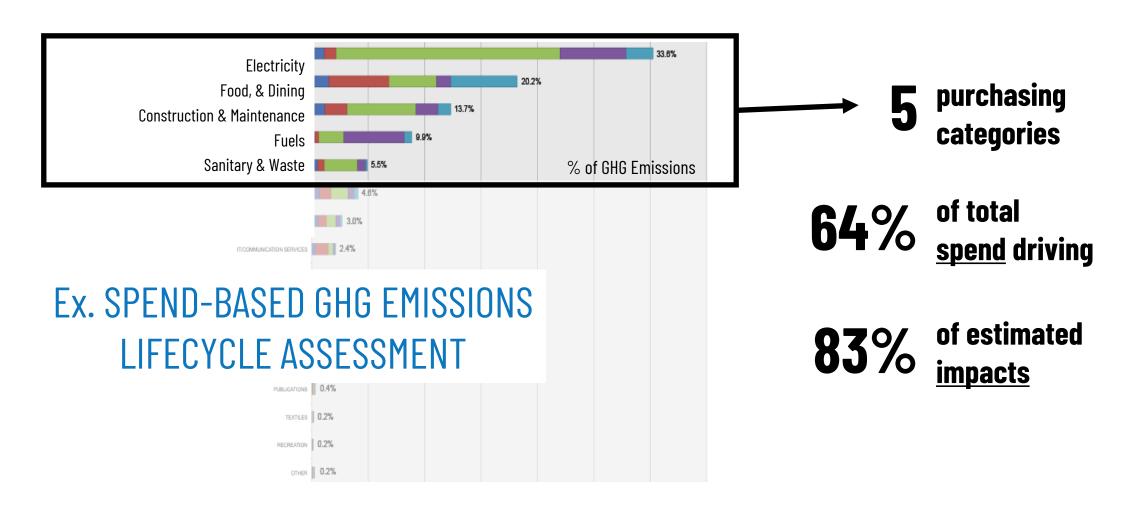
**Program Rationale Is Same for All:** 

Adding a strategic planning process ahead of more tactical activities enables results and efficiencies.

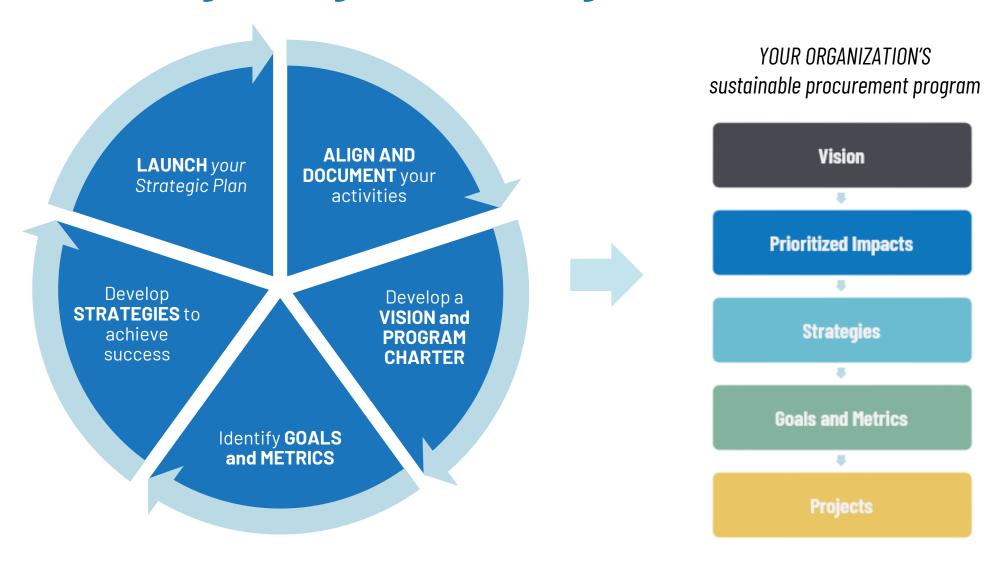
#### Benefits of a Strategic Program Approach

Individual activities	With a strategic program
Silos	Cross-functional collaboration
Efforts are less impactful	Efforts are focused on high impact opportunities
Evidence of benefits is anecdotal	Benefits are tracked, aggregated and reported
No authority to prioritize related activities	"Permission" to participate

#### PRIORITIZATION IS ESSENTIAL!



## **SPLC's Strategic Program Planning Process**



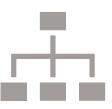


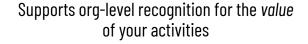
# **Grab your Organizational Inventory Worksheet...**

Step 2: Identify aligned organizational-level goals or activities. This section is intended to identify existing strategic priorities in your organization that your sustainable purchasing program either already aligns to, or could align to. Think about the existing organizational-level goals or activities that align to the impacts you identified above. Be sure to think strategically all the way to the highest level of your organization, as well as crossfunctionally. For each impact, list the applicable organizational priority and document as much as possible about this priority. For example, you may have an organizational-level GHG reduction goal or a waste reduction initiative. Leave blanks where you are not sure of the information – this is a quick scan that can be completed later with additional research

Organizational Priority	Priority Owner(s) / Functional Area	Goals and/or Metri	ics used	Reporting or Publication date/vehicle		
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	SUSTAINABLE PURCH	SING LEADERSHIP COUNCIL		ı	tection of Intellectual Property	
					☐ Transparency	
					☐ Value for Money	
		sust	TAINABLE PURCHAS	ING LEADERSHIP COUNCIL		-

# Importance of aligning to other areas of your organization







Helps to identify resources



Grows your understanding of your organization



Creates an opportunity to educate while giving them an opportunity to weigh in

## **Alignment and Planning Worksheet**

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	Organizational Priority	Priority Owner(s) / Functional Area	Goals and/or Metrics used	Reporting or Publication date/vehicle
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Organizational Inventory Worksheet

<u>Step 1: Identify existing organizational impact priorities:</u> What impacts on the environment, society and/or economies of the world does you organization already recognize and prioritize — through sustainability or diversity policies, regulations, goals, CSR reporting points or other commitments? Select the most notable impacts that your organization is aware of and/or is prioritizing below.

Environmental Priority Impacts	Social Priority Impacts	Economic Priority Impacts
Avoiding & Reducing Waste	☐ Diversity & Equal Opportunity	☐ Business Integrity
□ Improving Human & Environmental Health	☐ Fair Trade	☐ Community / Local Biz Development
☐ Protecting Air Quality	☐ Human CapacityBuilding	□ Demand Management / Needs
☐ Protecting Biodiversity & Ecosystems	☐ Human ResourcesManagement	□ Assessment
☐ Protecting the Climate	☐ Human Rights	☐ Good Faith & Fair Dealings
Reducing the Depletion of Natural	☐ Inclusive Employment	☐ Growth of Sustainable Products & Service
□ Resources	☐ Labor Rights	☐ Investment in Innovation
☐ Using Energy Efficiently & Promoting Clean	☐ Safe & Healthy Working Conditions	□ Openness
Energy	☐ Supplier Diversity	☐ Protecting from Conflicts of Interest
☐ Using Water Efficiently & Protecting Water		☐ Protection of Employee and Customer
Quality		Privacy
		☐ Protection of Intellectual Property
		☐ Transparency
		☐ Value for Money

SUSTAINABLE PURCHASING LEADERSHIP COUNCIL

Step 1. Document <u>existing</u> organizational-level goals and initiatives that sustainable procurement might align to

Step 2. Identify and prioritize the largest sustainability impacts and opportunities of your spend

Step 3: Identify relevant current sustainable purchasing goals or program activities, This section is for identifying the existing sustainable purchasing schools and or goals that adjor to the impact priorities you identified in Step 1. If you have a suitabable purchasing program advantages and activities that are closed, applied with the impact priorities you destified in Step 1. If you are just beginning, consider prioriticity goals and activities that algor with the organizational priorities time Step 2. It organize your contributions can be understood and valued as pathway found those priority goals. Feel feet to contribute on another steef by your organization has many priority activities.

Organizational Activity	Organizational Owner(s)	Purchasing Categories (ex. IT, Transport, All Categories,	Goals and/or Metrics Used	Reporting or Publication date/vehicle

3. Document <u>existing and/or</u> <u>potentially new</u> <u>sustainable</u> procurement activities that align to 1. and 2.

#### STEP 1. UNDERSTANDING YOUR ALIGNMENTS

Zero Waste

What are some existing organizational goals and initiatives that your sustainable procurement program might align to?

20% GHG Reduction by 2030

Small-Medium
Business
Development Policy



Organizational Inventory Worksheet

Step 1: Identify aligned organizational-level goals or activities. This section is intended to identify existing strategic priorities in your organization that sustainable purchasing either already aligns to, or could align to. Be sure to think strategically all the way to the highest level of your organization as well as cross-functionally. For each priority, list the applicable organizational priority and document as much as possible about this priority. For example, you may have an organizational-level GHG reduction goal or a waste reduction initiative. Leave blanks where you are not sure of the information – this is a quick scan that can be completed later with additional research.

Organizational Priority	Priority Owner(s) / Functional Area	Goals and/or Metrics used	Reporting or Publication date/vehicle

SUSTAINABLE PURCHASING LEADERSHIP COUNCIL

Cost Reduction
Initiative

Time for Activity: 5 min

#### **Breakout Session**

- Review your responses with your group
- Note the similarities and differences
- Jot down additional alignments and/or priorities that you might consider for your own organization

Time: 8 min

#### STEP 2. PRIORITIZING YOUR PURCHASING IMPACTS

What are the environmental, social, and economic impacts and opportunities of your procurement?

- Check the ones that your procurement organization is already prioritizing
- Circle the ones that you believe represent the largest impacts of your spend.

Time for Activity: 3-5 min

Step 2: Identify existing sustainable purchasing impact priorities: What impacts on the environment, society and/or economies of the world does your purchasing organization already recognize and prioritize – through sustainability or diversity policies, regulations, goals, CSR reporting points or other commitments? Select the most notable impacts that your organization is aware of and/or is prioritizing below.

Priority Impacts:

Environmental Priority Impacts	Social Priority Impacts	Economic Priority Impacts
☐ Avoiding & Reducing Waste	☐ Diversity & Equal Opportunity	☐ Business Integrity
☐ Improving Human & Environmental Health	☐ Fair Trade	☐ Community / Local Biz Development
☐ Protecting Air Quality	☐ Human Capacity Building	☐ Demand Management / Needs
☐ Protecting Biodiversity & Ecosystems	☐ Human ResourcesManagement	☐ Assessment
☐ Protecting the Climate	☐ Human Rights	☐ Good Faith & Fair Dealings
☐ Reducing the Depletion of Natural	☐ Inclusive Employment	☐ Growth of Sustainable Products & Services
☐ Resources	☐ Labor Rights	☐ Investment in Innovation
☐ Using Energy Efficiently & Promoting Clean	☐ Safe & Healthy Working Conditions	☐ Openness
Energy	☐ Supplier Diversity	☐ Protecting from Conflicts of Interest
☐ Using Water Efficiently & Protecting Water	☐ Animal Welfare	☐ Protection of Employee and Customer
Quality		Privacy
		☐ Protection of Intellectual Property
		☐ Transparency
		□ Value for Money

Not sure what to check? No problem – think about what your organization spends the most on and consider what impacts might be embedded in those purchases.

#### STEP 3. ALIGNING AND DOCUMENTING YOUR CURRENT WORK

What are some <u>existing</u> <u>sustainable procurement</u> <u>activities</u> that align to the initiatives, goals and priorities you listed in Steps 1. and 2.?

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-			doc ono Emission	doc one Emissions by 20	luce GHG Emissions by 20%

Step 3: Identify relevant current sustainable purchasing goals or program activities. This section is for identifying the existing sustainable purchasing activities and/or goals that align to the impact priorities you identified in Step 1. If you have a sustainable purchasing program already underway, identify those goals and activities that are closely aligned with the impact priorities you identified in Step 1. If you are just beginning, consider prioritizing goals and activities that align with the organizational priorities from Step 2. I consure your contributions can be understood and valued an activity and the program can be supported as a priority activities.

	Organizational Activity	Organizational Owner(s)	Purchasing Categories (ex. Π, Transport, All Categories, etc)	Goals and/or Metrics Used	Reporting or Publication date/vehicle
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	TCO certif	ied & EPEA	T registered	computers	
•	Supplier D	liversity Init	iative		

Time for Activity: 5-7 min

#### **Breakout Session**

- Review your responses with your group
- Note the similarities and differences
- Jot down additional activities that you might consider for your own organization

Time: 8 min

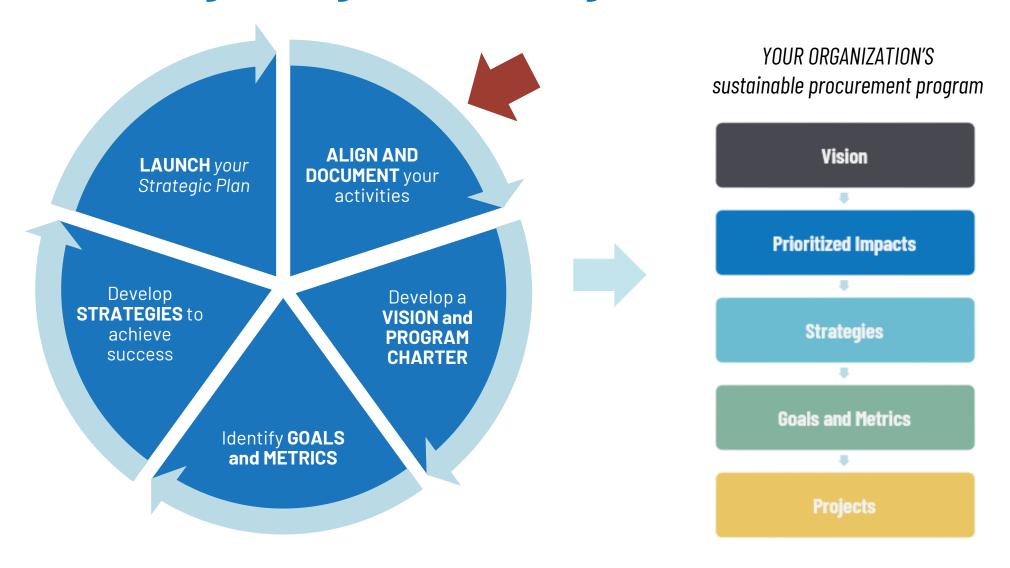
#### **REPORT OUT!**

Any insights you'd like to share from this activity or your discussions?

that your sustainable purchasing program either already aligns to, or could align to. Think about the existing organizational-level goals or activities that align to the impacts you identified above. Be sure to think strategically all the way to the highest level of your organization, as well as crossfunctionally. For each impact, list the applicable organizational priority and document as much as possible about this priority. For example, you may have an organizational-level GHG reduction goal or a waste reduction initiative. Leave blanks where you are not sure of the information - this is a quick scan that can be completed later with additional research. Reporting or Publication date/vehicle Priority Owner(s) / Organizational Priority Goals and/or Metrics used onomies of the world does your R reporting points or other **Economic Priority Impacts** iness Integrity nmunity / Local Biz Development and Management / Needs e purchasing program ou are just beginning. essment e understood and d Faith & Fair Dealings vth of Sustainable Products & Services stment in Innovation tecting from Conflicts of Interest ection of Employee and Customer SUSTAINABLE PURCHASING LEADERSHIP COUNCIL tection of Intellectual Property □ Transparency ☐ Value for Money SUSTAINABLE PURCHASING LEADERSHIP COUNCIL

Step 2: Identify aligned organizational-level goals or activities. This section is intended to identify existing strategic priorities in your organization

## **SPLC's Strategic Program Planning Process**



#### **Next Steps..**

# Identify opportunities and plan next steps

#### **Recognize your program components**

Aligned organizational-level activities

Sustainable purchasing priorities

Current sustainable purchasing activities

Program management processes

Step 2: Identify relevant current sustainable purchasing goals or program activities. This section is for identifying the existing sustainable purchasing program activities and the purchasing program activities and purchasing program activities though a color purchasing program activities though a color purchasing program activities purchasing program activities provided by the purchasing program activities purchasing program activities provided purchasing program activities purchasing program activities purchasing program activities purchasing program activities. This is active purchasing purchasing program activities. This is active purchasing program activities. This is active purchasing purchasing purchasing purchasing program activities. This is active purchasing purchasing purchasing program activities. This is active purchasing purchasing program activities. This is active purchasing purchasi

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			B. SUSTAINABLE PUBCHASING LE	ADERSHIP COUNCIL		

	Setting Relevant ESE Propries
Sustainable Purchasing Processes Inventory Checklist	Communications and Meaningful Gottle and Metrics  YOUR
Best Practice	Sustainable
Set Relevant Environmental, Social and Economic Priorities	
A spend analysis has been performed to identify priorities.	Purchasing
A materiality assessment process guides the selection of prioritized strategies.	Development Program Engagement and
Relevant executives are engaged in the materiality assessment process.	and Innovation F1091a111 Accountability
Relevant suppliers are engaged in the materiality assessment process.	
Relevant external stakeholders are engaged in the materiality assessment process.	
Goal Setting and Metrics	Goods/Services Supplier Engagement
A list of prioritized strategies, metrics and goals has been developed.	Everance A
Relevant executive management has approved these goals for implementation.	Tramparency Accountability
Activities are evaluated for performance against these goals on an ongoing basis.	
Society-level metrics and goals (ex. GHG emissions) are utilized.	
Metrics and goals are verified by a third-party.	

#### **Inventory Checklist**

A strategy for embedding sustainability into the procurement process in each of these priority categories/commodities has been established (ex. spec language, REPs, supplier orboarding, ecolabels, etc.).		
These strategies are consistently implemented as new contracts/suppliers become available (or sooner).		
Product-iservice-igoods-level disclosures (ex. EPDs, surveys, etc.) are utilized and required wherever applicable.		
Shared systems for product-/service-igoods-level disclosures are leveraged whenever possible.		
Product-service-igoods-level sustainability information is shared publicly and includes information on where to buy the product/service/goods.		
Supplier Engagement, Transparency and Accountability		
Supplier-facing communications have been established to demonstrate your commitment, communicate expectations, time-bound goals, etc.		
A supplier sustainability code of conduct guides your suppliers on your specific enterprise-level sustainability expectations for them.		
Suppliers are required to sign the supplier sustainability code of conduct.		
Suppliers are periodically audited on their compliance to the code of conduct.		
A supplier sustainability rating program which evaluates supplier enterprise- level sustainability performance has been implemented.		
The supplier sustainability rating program rewards suppliers for progress (ex. preference, recognition, etc).	0	
The supplier sustainability rating program requires suppliers to 3rd party validate relevant data		

or more information on leadership practices in sustainable purchasing.

#### **INVENTORY CHECKLIST**



#### Sustainable Purchasing Processes Inventory Checklist

preference, recognition, etc).



Best Practice Yes No Notes

Set Relevant Environmental, Social and Economic Priorities

A spend analysis has been performed to identify priorities.

A materiality assessment process guides the selection of prioritized strategies.

Relevant executives are engaged in the materiality assessment process.

Relevant suppliers are engaged in the materiality assessment process.

Relevant external stakeholders are engaged in the materiality assessment process.

Relevant suppliers are engaged in the materiality assessment process.	
Relevant external stakeholders are engaged in the materiality assessment	
process.	
Goal Setting and Metrics	
A list of prioritized strategies, metrics and goals has been developed.	
Relevant executive management has approved these goals for implementation.	
Activities are evaluated for performance against these goals on an ongoing	
basis.	
Society-level metrics and goals (ex. GHG emissions) are utilized.	
Metrics and goals are verified by a third-party.	
Staff Engagement and Accountability	
Staff is aware of sustainable purchasing activities via ongoing communications.	
Staff receive relevant training.	
Cross-functional staff (including executives) have formal responsibility for delivering	
on program activities.	
Cross-functional staff (including executives) are formally evaluated for their	
performance in achieving program goals.	
Goods / Services Evaluation and Transparency	
The categories/commodities which contribute the most to your purchasing's impacts have been identified.	
A strategy for embedding sustainability into the procurement process in each of	
A strategy for embedding sustainability into the procurement process in each of these priority categories/commodities has been established (ex. spec language,	
RFPs, supplier onboarding, ecolabels, etc.).	
These strategies are consistently implemented as new contracts/suppliers become	
available (or sooner).	
Product-/service-/goods-level disclosures (ex. EPDs, surveys, etc.) are utilized and	
required wherever applicable.	
Shared systems for product-/service-/goods-level disclosures are leveraged	
whenever possible.	
Product-/service-/goods-level sustainability information is shared publicly and	
includes information on where to buy the product/service/goods.	
Supplier Engagement, Transparency and Accountability	
Supplier-facing communications have been established to demonstrate your	
commitment, communicate expectations, time-bound goals, etc.	
A supplier sustainability code of conduct guides your suppliers on your specific enterprise-level sustainability expectations for them.	
Suppliers are required to sign the supplier sustainability code of conduct.	_
Suppliers are required to sign the supplier sustainability code of conduct.  Suppliers are periodically audited on their compliance to the code of conduct.	
A supplier sustainability rating program which evaluates supplier enterprise- level sustainability performance has been implemented.	
The supplier sustainability rating program rewards suppliers for progress (ex.	

The supplier sustainability rating program requires suppliers to 3rd party valida

For more information on leadership practices in sustainable purchasir to to SPLC's Maturity Model: www.sustainablepurchasing.org/maturity-mc

#### Sustainable Purchasing Processes Inventory Checklist



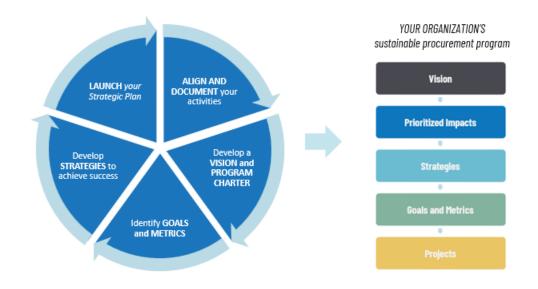
Best Practice	Yes	No	Notes
The supplier sustainability rating program requires suppliers to publicly disclose their performance.			
A supplier sustainability risk rating program which evaluates multi-tiered risk has been implemented.			
The supplier sustainability risk program findings are built into the supplier management process (ex. corrective actions, supplier selection, etc).			
Supplier Development and Innovation			
Suppliers are trained on enterprise-level sustainability practices.			
Suppliers are rewarded for enterprise-level sustainability performance.		1 1	
Proactive efforts are taken to identify and remove roadblocks for diverse suppliers (ex, small to medium biz, minorities, disadvantaged, etc.).			
Proactive investments are made to encourage supplier innovations which solve your sustainability challenges (ex. market analysis, purchaser collaboration, pre- competitive supplier engagement, etc.).			
Performance-based sustainability specifications are used to inspire and hold suppliers accountable on delivering sustainability innovation.			
Total cost of ownership (TCO) is used to "level the playing field" on more sustainable solutions.			
Communications and Sustainable Purchasing Transparency			
Learnings from your sustainable purchasing activities are regularly shared with external stakeholders (ex. case studies).			
Regular contributions are made to relevant external stakeholder activities (ex. working groups, shared specifications, shared data reporting platforms, etc.).			
Representatives from your organization regularly recruit others to participate in relevant external stakeholder activities.			
A public-facing report describes your sustainable purchasing program activities and performance (ex. CSR Report, Sustainable City Report, etc.).			
Design a Strategic Sustainable Purchasing Program around your Sustainable l	Purchasin	g Activities	
A long-term vision for sustainable purchasing success has been established.			
A lead has been assigned to design and implement a formal program/policy.			
A cross-functional team informs its design, implementation and management.			
A formal process is followed to identify the largest impacts of your purchasing.			
Strategies are aligned to those impacts.			
Relevant cross-functional management is engaged in the program's progress.			
Formalize a Strategic Sustainable Purchasing Program			
A business case for your program has been built.			
A budget is available for your program.		$\Box$	
Sufficient cross-functional resources have been assigned to the program.			
The program is embedded within the executive-level operations of your organization.			
The program has been approved at the highest executive level (ex. CEO, Mayor, etc.).			

For more information on leadership practices in sustainable purchasing, go to SPLC's Maturity Model: www.sustainablepurchasing.org/maturity-model.org

## When you get back into the office...

- Share today's worksheets with your stakeholders for additional input
- Continue developing your strategic sustainable procurement program
- Consider including Criteria 15 in AEP Awards submission for next year!
- Contact us for additional support along the way!

katies@sustainablepurchasing.org





THANK YOU!

Questions?